

SNIA eXtensible Access Method (XAM)

Value Proposition & Architecture Overview

David Martin, October 2008



Agenda

- XAM Introduction & Value Proposition
- SNIA XAM Initiative Status
- SNIA XAM v1.0 Architecture
- Application vendor engagement process for implementing the XAM SDK

eXtensible Access Method (XAM) API - An Application Programming Interface (API) standard between applications and retention-managed storage devices

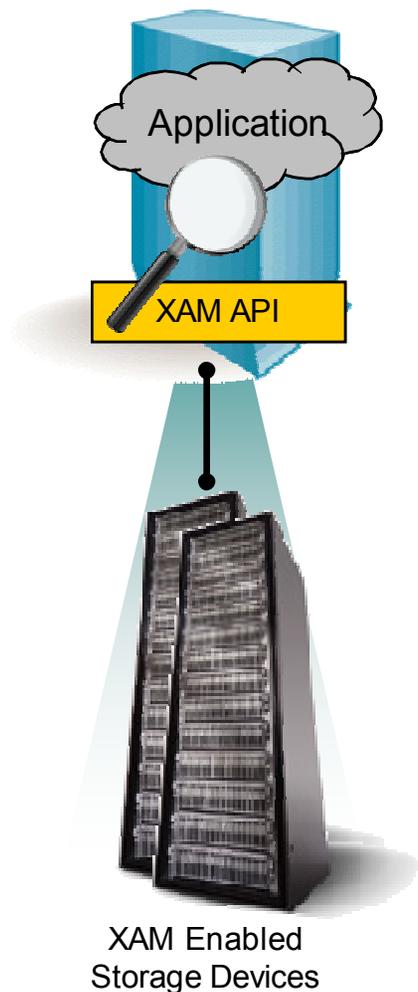
- The XAM API specification defines a consistent interface and set of capabilities between the application and XAM-compliant storage devices
- XAM also defines the structure of the XAM object stored on the storage devices

The XAM Software Development Kit (SDK)

- Provides the XAM API specification and a set of development tools (libraries, documentation, and sample code) that allows applications to communicate with a XAM-compliant Storage Systems

The SNIA is advancing the XAM Specification through the SNIA Architecture and ANSI / ISO standard process

XAM Introduction



The XAM API specification defines the programming interface and services that enable applications to store, retrieve, search, and manage XAM objects on XAM-enabled storage devices

➤ XAM provides choice and flexibility

- Choice between storage devices and applications, flexibility to change vendors or use storage devices from multiple vendors

➤ XAM reduces costs

- Reduces application porting, testing, and support costs, and improves quality & time to market

➤ XAM metadata is the foundation for extended e-Discovery & analytics capabilities

- Rich XAM metadata & search capabilities are the basis for advanced e-discovery, contextual search, semantic search, and other types of advanced language analysis

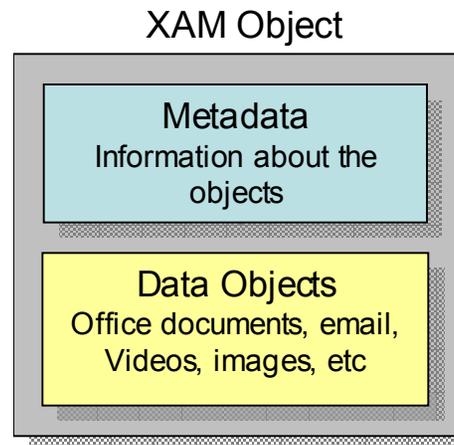
➤ The XAM API Specification includes

- ◆ Standard API and consistent set of services for retention managed storage devices

XAM Interface Services

Store/Retrieve	Search	Manage	Access Control	Import/Export
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- ◆ General structure definition of the XAM object being managed



The Importance of Metadata

Avoiding the Digital Landfill



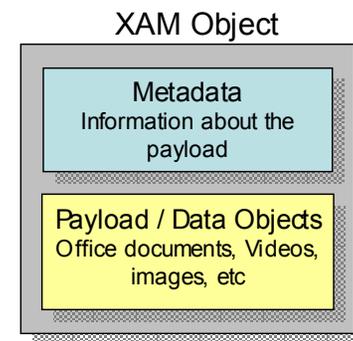
➤ What if there were NO LABELS on these products??

➤ Without metadata, SAN, NAS, & CAS storage are just digital landfills for corporate data

- ◆ Difficult or impossible to locate a specific piece of information from the millions or billions of objects
- ◆ No information sharing between applications
- ◆ Expensive to store and manage

XAM makes your data useful and improves your business outcomes

- A XAM object is like a can of food In a supermarket
 - ◆ The **contents** of the can is the **XAM payload / data object**
 - ◆ The **label** on the can that provides information about the product is the **XAM metadata**
 - ◆ A XAM object contains both metadata and payload
 - ◆ Multiple sets of metadata and payloads can be combined inside a single XAM object



- The can label contains critical information about the contents of the can

Can Label	XAM Metadata field
UPC code	XAM identifier
Expiration date	Retention period of XAM object
Product Brand	Application that created XAM Object
Nutritional Information	Standard classification information
Other key information specific to the product	Unique (application specific) metadata



File System Data



XAM objects

Data objects without metadata are like cans without labels

XAM Enables Compliance & Retention Management

Regulatory Compliance

- XAM supports tamper proof storage
- XAM enables data authenticity
- Regulatory retention information (retention, disposition) is embedded inside XAM objects

Retention Management

- Removes the IT management effort & cost overhead of managing retention of objects
- Reduces regulatory risk of keeping information too long... or not long enough



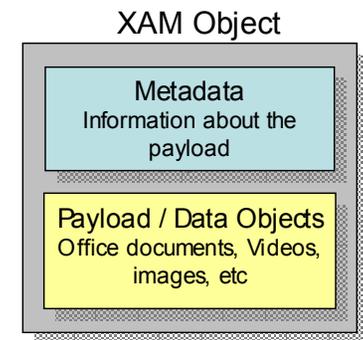
“

All large corporations **must have a strategy for dealing with reactive discovery now** and a long term plan for dealing with proactive information management... ”

Debra Logan
Gartner
October 2007

XAM & Information Authenticity

- XAM ensures information authenticity
 - XAM atomically embeds metadata with content in the XAM object structure,
 - Metadata & payload fields in the XAM object can be designated “static”



- Legal, compliance, and governance environments require data authenticity
- XAM is the only storage specification/protocol that sufficiently addresses the information authenticity issue

Authenticity: *A property of information, including its content (the data) and metadata, that identifies that it is currently what it was originally and verifies that it has not changed over time.* (Source: SNIA DMF, NARA, Society of American Archivists)

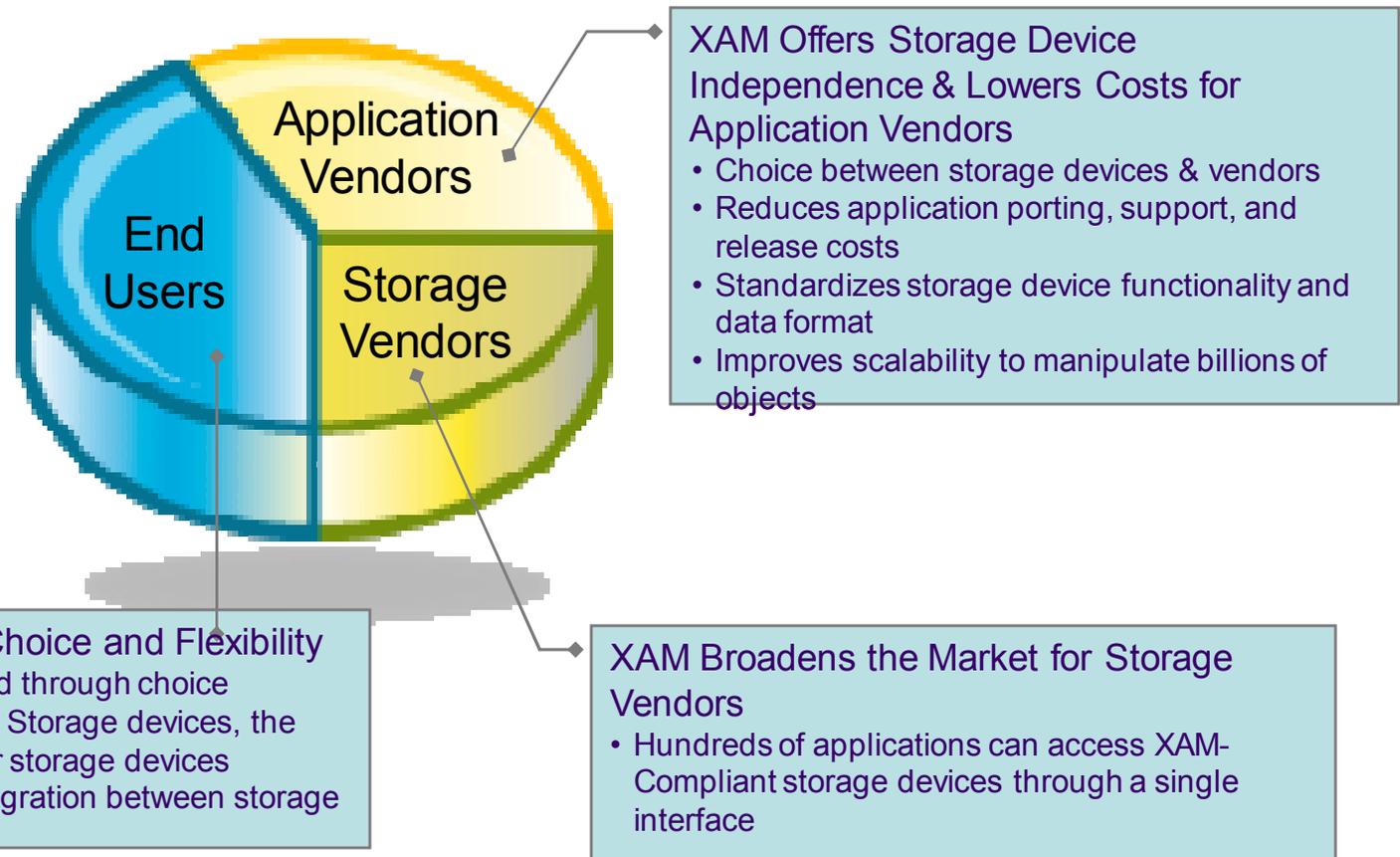
XAM Value Proposition for End Users

- ▶ XAM provides choice of application vendors and storage vendors
- ▶ XAM reduces IT costs by automating retention management
- ▶ XAM improves flexibility by providing the ability to use multiple storage devices concurrently
- ▶ XAM supports easy migration of data between storage devices
- ▶ XAM Provides faster access to advanced application features
- ▶ XAM enables extended search and e-Discovery functionality

Nutritional Facts	
Serving Size 1/2 cup (130g)	
Servings per container about 3	
Amount per serving	
Calories 130	Fat Cal 5
	% Daily Value
Total Fat 0.5g	0%
Saturated Fat 0g	0%
Cholesterol 0mg	0%
Sodium 260mg	11%
Total Carbohydrates 22g	7%
Dietary Fiber 5g	22%
Sugars 0g	
Protein 10g	20%
Vitamin A 0%	Vitamin C 0%
Calcium 4%	Iron 10%
* Percent Daily Values are based on a 2,000 calorie diet	

Make sure you require XAM support in your storage and Application RFP's!! 11

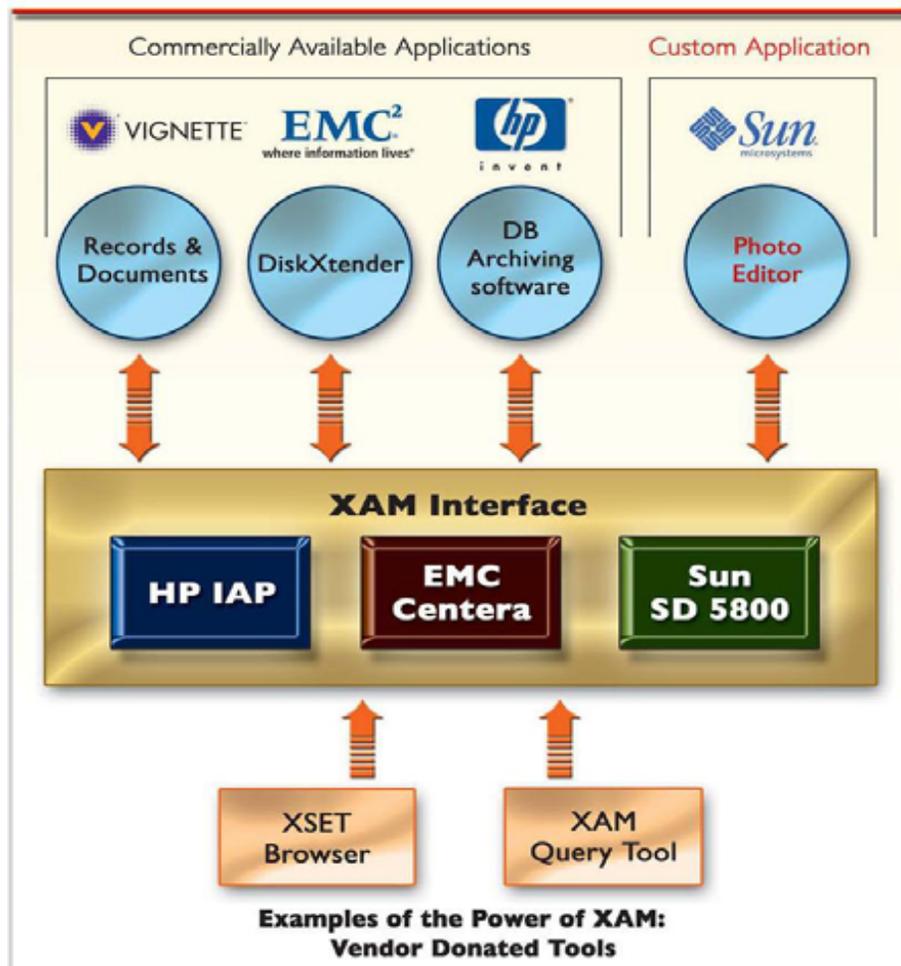
XAM is a Win-Win for Vendors AND Customers



XAM at SNW 2007

XAM makes this possible!

Information independence for applications and storage



SNW Solutions Center

First Multi-Vendor demonstration based on XAM

See a flash video of the demonstration at www.snia.org/xam

- XAM API Specification v1.0 released and available
 - ◆ Available at <http://www.snia.org/xam>
- XAM Software Development Kit (SDK) v1.0 is available in draft form
 - ◆ Pre-release available now at <http://www.snia.org/xam>
 - ◆ Final XAM SDK v1.0 scheduled to be released early CYQ4 2008
- Q3 2008 – XAM API v1.0 Specification submitted to standards bodies
 - ◆ ANSI first, followed by international (ISO)
 - ◆ Standardization process expected to take 6-9 months

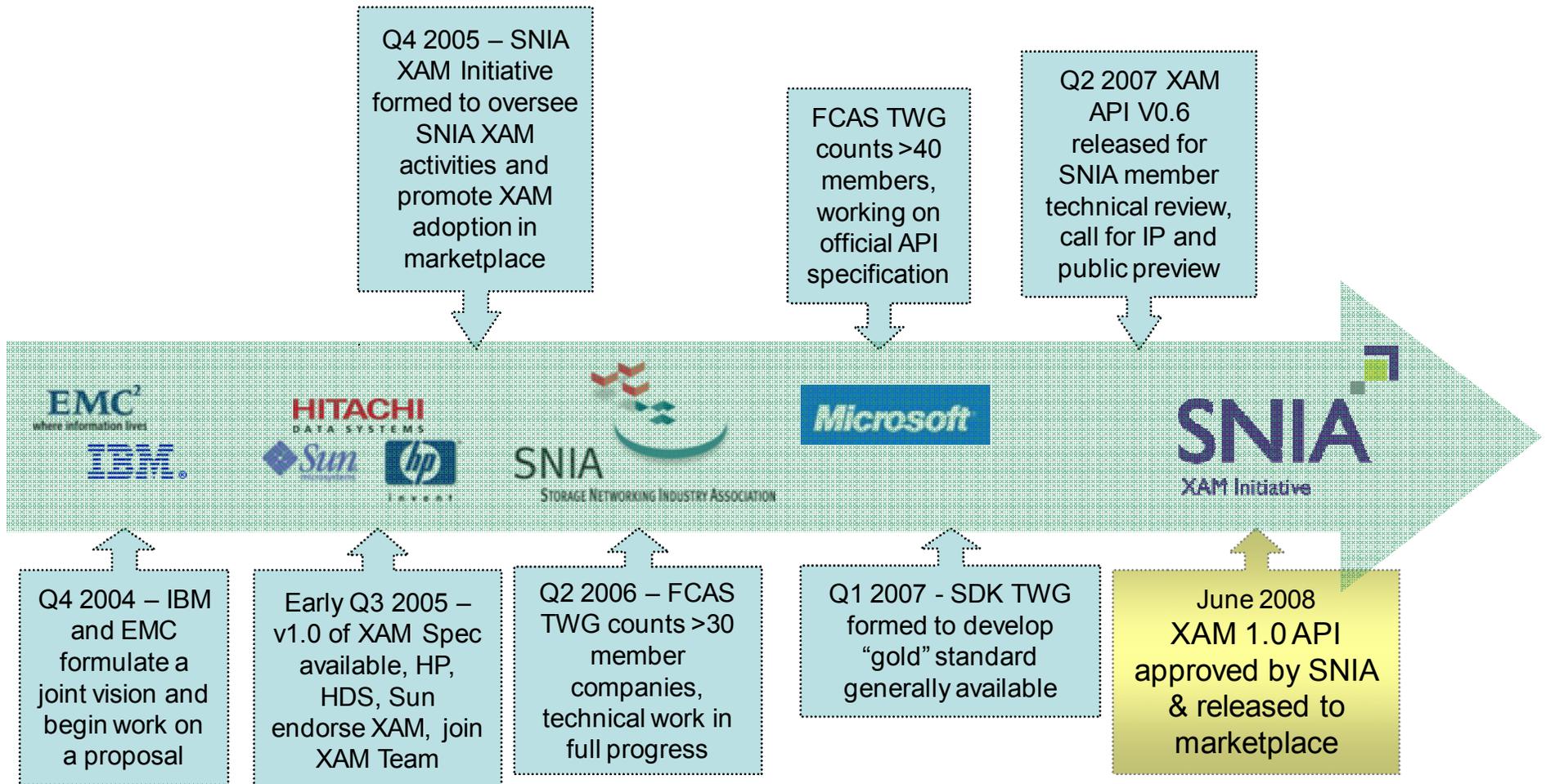


Your partners and competitors are already participating

Don't be left out!

- **The SNIA XAM Initiative** is chartered to drive adoption of XAM specification, and ensure that the specification fulfills market needs for a fixed content data management interface standard
- **The SNIA Fixed Content Aware Storage Technical Work Group (FCAS TWG)** is the a center of technical activities related to new application-level interfaces for storage of static data (fixed content) and associated metadata
- **The SNIA Software Development Kit Technical Working Group (XAM SDK TWG)** is chartered to develop SNIA Software which implements current and future versions of the XAM Specification(s)

SNIA Driving XAM to Standardization



- **Store / Retrieval Interface**
 - ◆ Metadata & streams storage via XSet abstraction
 - ◆ Create, read, update, delete data
- **Search / Query Interface**
 - ◆ Based on SQL “Select” statement
 - ◆ Supports query of metadata (mandatory) and content (optional)
- **Security Interface**
 - ◆ Role-based access control (RBAC)
 - ◆ ACL permissions on objects
- **Management Services Interface**
 - ◆ Retention
 - ◆ Litigation hold
 - ◆ Storage management services (specific to storage device)

Query & Discovery

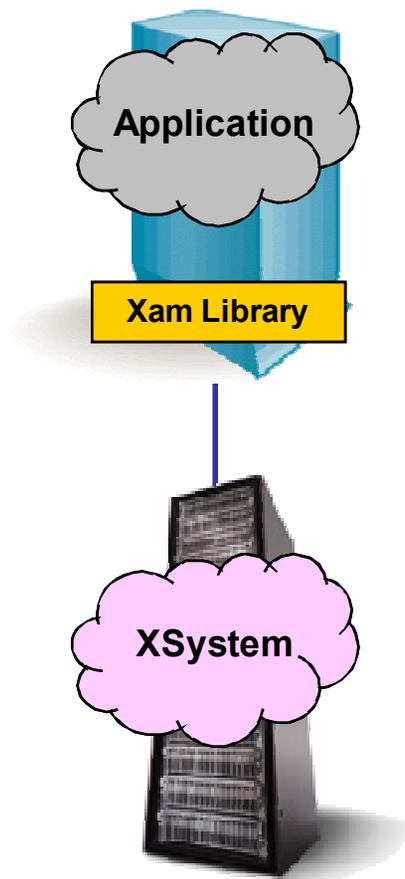
- Structured metadata query allows SQL-like flexibility in examining typed fields such as numbers and dates
- Unstructured stream query allows vendor extensibility for full-content search, with annotated information type

Application examples:

- "Find all records for patient X after 4/7/2006"
- "Create thumbnails of all JPEG files written by application X larger than 300K"

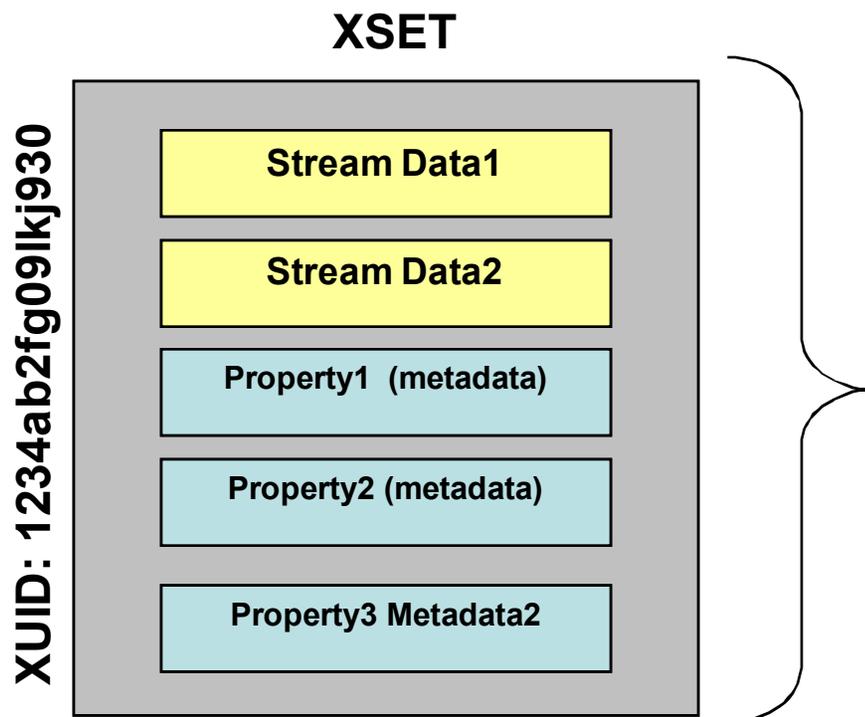
Query example:

- **SELECT WHERE "org.nema.medical.patient_name"='X' and "org.nema.medical.record_date">date('2006-04-06')**



- An application uses the the XAM Library (xam.dll) to 'connect' to a specified XSystem
 - ◆ An single application may connect to multiple XSystems simultaneously
 - ◆ Multiple applications may connect to a single XSystem simultaneously
- An XSystem is not identical to a vendor's "storage box", but a logical abstraction which should be viewed as 'bag of storage'.
- The application may be required to authenticate at the time the connection to an XSystem is established.
- The application uses XAM Library to store/retrieve "content objects" to/from the XSystem.
- These "content objects" are bundles of data and metadata, and are called XSets.

XSET Concept



The technical term for a “XAM object” is an “XSet”

XSets contain “Streams” and “Properties” that are collectively called “Fields”

A property (metadata) is a simple type (i.e. integer, float, string)

Streams are “just” a sequence of bytes. Streams can be typed or un-typed

Each Field has a name, type, & size

XSET Mapping Examples

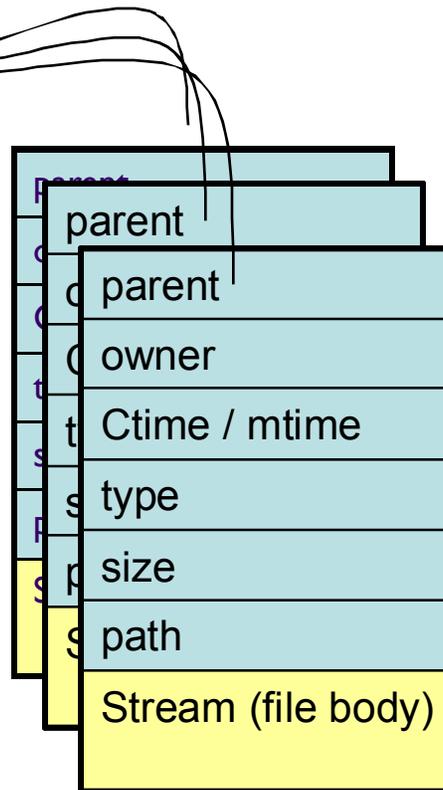
Example Mapping Data Types to XSets

Email

Subject:
From:
To:
Date
email body
Attachment 1
Attachment 2
MAPI blob
Retention

File (Directory)

path
owner
ctime
parent



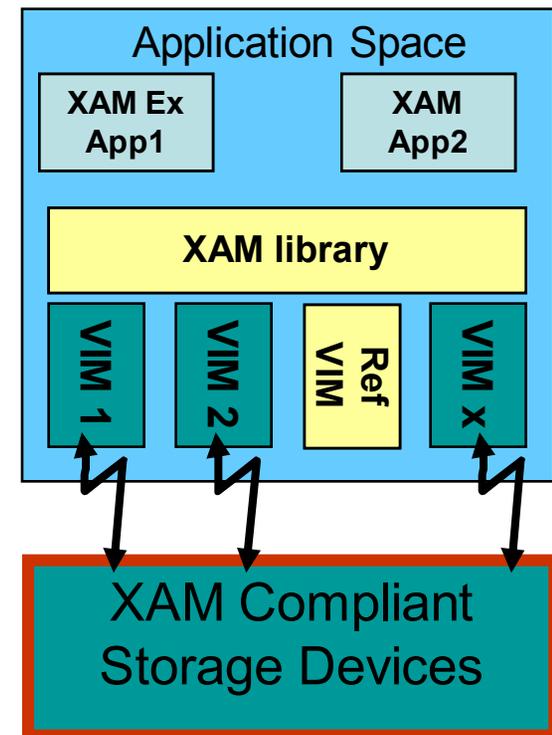
Call Data Record

Call Origin
Call Destination
Date/Time
Duration
Network Type

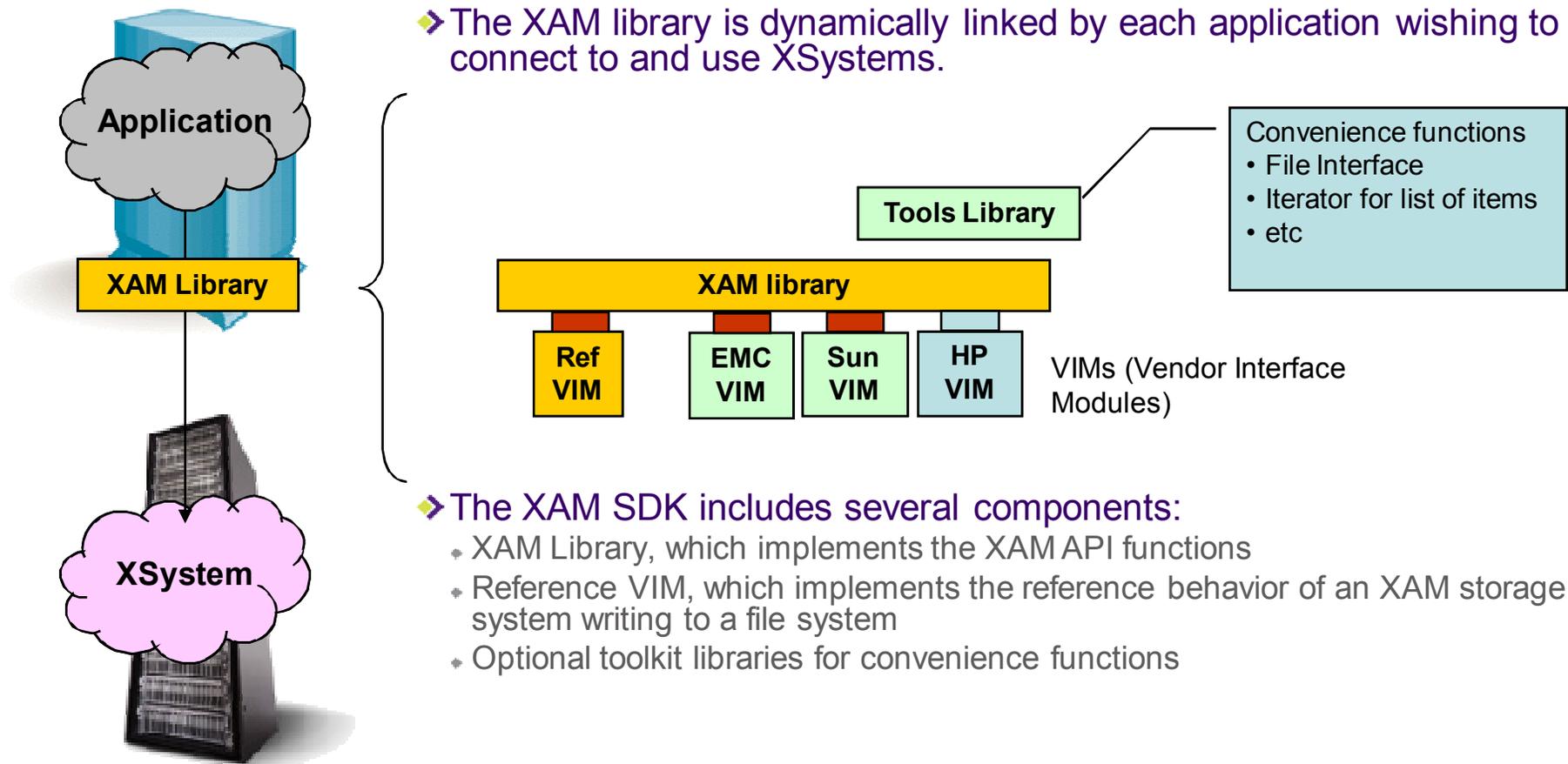
Note: These are example mappings only. While it is desirable that industry verticals define standard data formats for common object types, XAM v1.0 does not currently provide mapping templates.

XAM Software Development Kit

- XAM API standardized by SNIA
- XAM SDK includes the XAM API and development tools
 - ◆ Gated Source (Requires membership in SNIA SDK TWG)
 - ◆ Governed independently of any vendor
- VIM: Vendor Interface Module
 - ◆ Connects the SDK to a particular storage device through the VIM Interface
 - ◆ Reference VIM – Standard file system interface supplied in XAM SDK
 - ◆ Device VIMs are provided by storage device vendor
- XAM SDK Includes
 - ◆ Reference VIM
 - ◆ Best Practices
 - ◆ Toolkit
 - ◆ Sample Application(s)

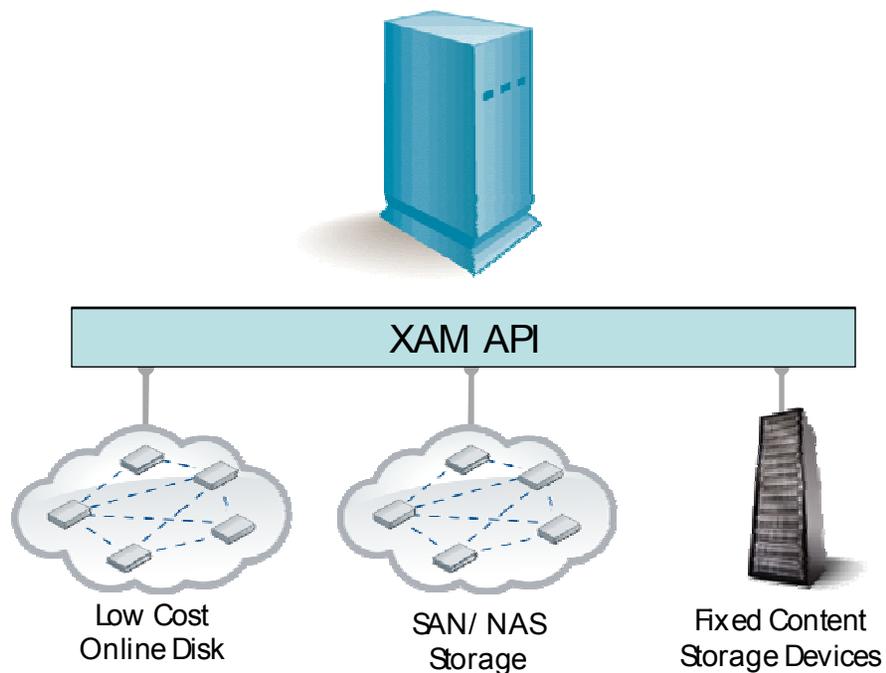


- SNIA Supplied
- Storage Vendor Supplied
- SNIA, Application, or Storage Vendor



XAM Directions

Some ideas under consideration



➤ Extend XAM to Primary Storage

- ◆ XAM online storage devices (SAN / NAS / DAS)
- ◆ XAM does not require non-tamperable storage devices

➤ XAM “Classes of Storage”

- ◆ XAM is single interface into multiple classes of storage
- ◆ Different classes have different capabilities or quality of service
- ◆ XAM objects can “migrate” between classes of storage

XAM Plugfests

- Held at SNIA lab at Colorado Springs, CO where XAM compliant storage devices & latest XAM VIMs are maintained
- Applications can test with the latest versions of all Storage vendor equipment and libraries
- Application vendors can attend a scheduled Plugfest or connect on remotely over VPN
- Scheduled 2-3 times per year (tbd), ad-hoc as necessary
- Available to SNIA members only



Access to XAM SDK Components

Public Access Component	Access
XAM API Spec	Public access
XAM Library	Public access
Vendor Implementation Module (VIM)	Storage Vendor
SDK Development & Debug tools	Public access
Best Practices guide	Public access

SNIA Component	Notes	Access
XAM Contribution	Steering of specification & implementation	SNIA Membership
XAM Certification/Seal	Not currently available	SNIA Membership
Plugfest & SNIA XAM Lab	Colorado Springs, CO	SNIA Membership
Pre-release versions of XAM SDK	Early versions of SDK releases	SNIA Membership

Preliminary Information - XAM SDK component access details are still being defined ²⁶

For more Information

- ◆ <http://www.snia.org/xam>
- ◆ <http://www.snia.org/publicreview>
- ◆ Power of XAM Brochure
- ◆ Other XAM materials
 - > Storage Vendor Interfaces to XAM “developers playpen”
 - > Technical Tutorials
 - > White Paper
 - > Storage Developers Conference Video
 - > XAM Flash
 - > Why and How to Join the XAM Revolution

XAM at SNW Fall 2008



- XAM Hands On Labs
 - ◆ San Antonio 4 in the HOL Area Tuesday & Wednesday
 - ◆ 3 - 2hr sessions between 9am-5PM each day

- XAM at TechEdge
 - ◆ Visit XAM TechEdge Booth
 - ◆ EXPO hours

- SNIA XAM Deep Dive for Developers Special Session
 - ◆ Fort Worth 7, Wednesday & Thursday
 - ◆ 8am-10AM, 10AM-12noon sessions both days
 - ◆ 2PM-4PM session Wednesday

- Attend 3 activities & get a gift!

Please pick up a XAM Activities Summary card at the door



Questions?

SNIA
XAM Initiative