

Journey to the Center of Massive Data: Digital Twins

Live Webcast

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Today's Presenters



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SNIA - By the Numbers

Industry Leading
Organizations



180

Active Contributing
Members



2,500

IT End Users &
Storage Pros
Worldwide



50,000

What We Do



Educate vendors and users on cloud storage, data services and orchestration



Support & promote business models and architectures: OpenStack, Software Defined Storage, Kubernetes, Object Storage



Understand Hyperscaler requirements
Incorporate them into standards and programs



Collaborate with other industry associations

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Agenda

- Introduction to Digital Twin usage
- What is the Edge IoT Need
- Data analytics problems solved by digital twins
- How digital twins are being used today, tomorrow and beyond
- Use cases: adaptive agile factories, massive data generation across industries, and system of systems processes
- Why this is a technology and trend that is here to stay



Business Problem: Make Operations Better

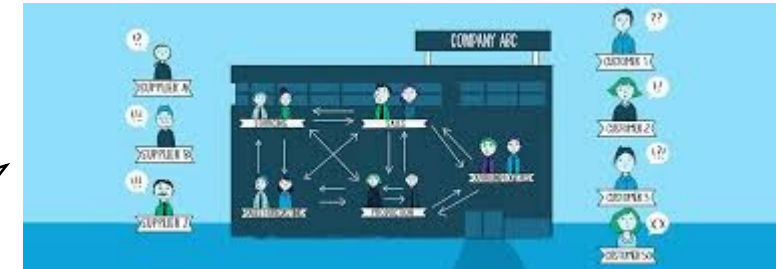


GO FAST ...
safely



Defects

Right Size
Org

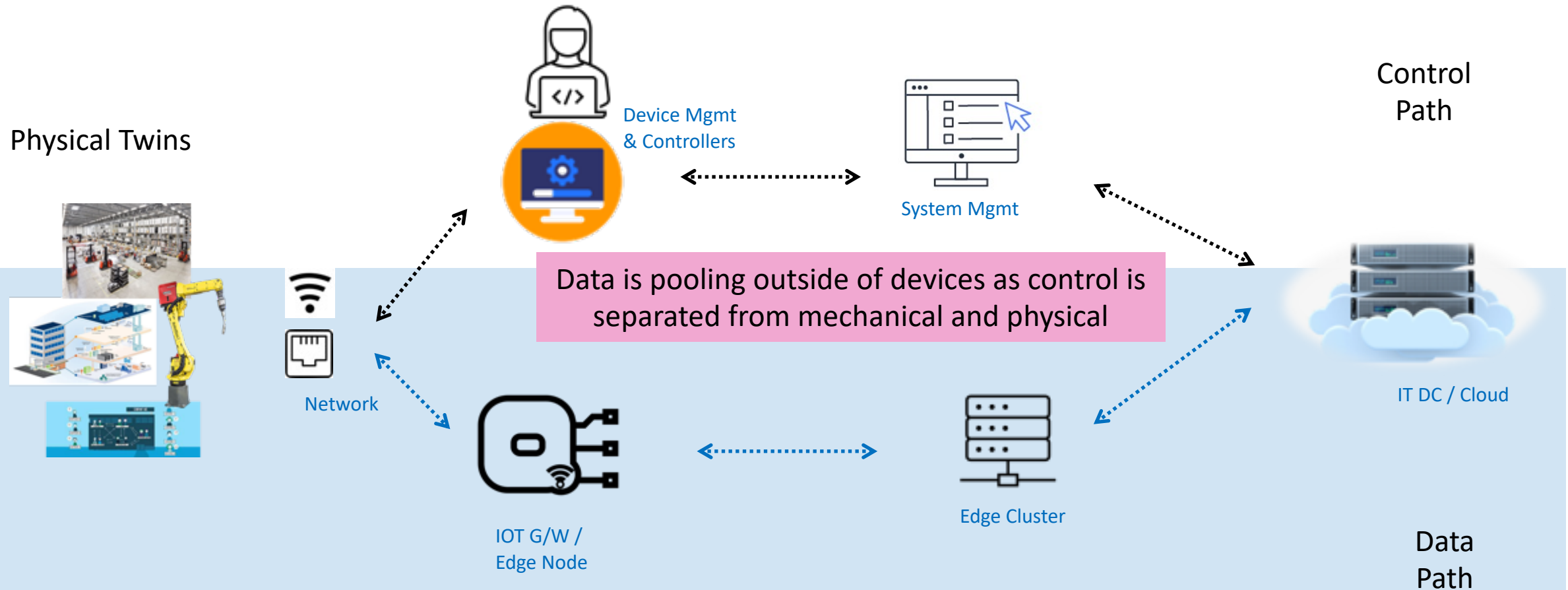


Reduce Co2



Wait, Won't Data Save Us?

Trend: SW Defined Everything Creates Lots of Data



We've Got More Data Than We're Handling

The average factory generates **1TB of production daily**, but only 1% is analyzed and acted upon in **real time**. Using available data and AI can help predict interruptions to minimize downtime and maximize throughput. Being able to process data where it's generated lets you quickly act on insights. [IBM](#)

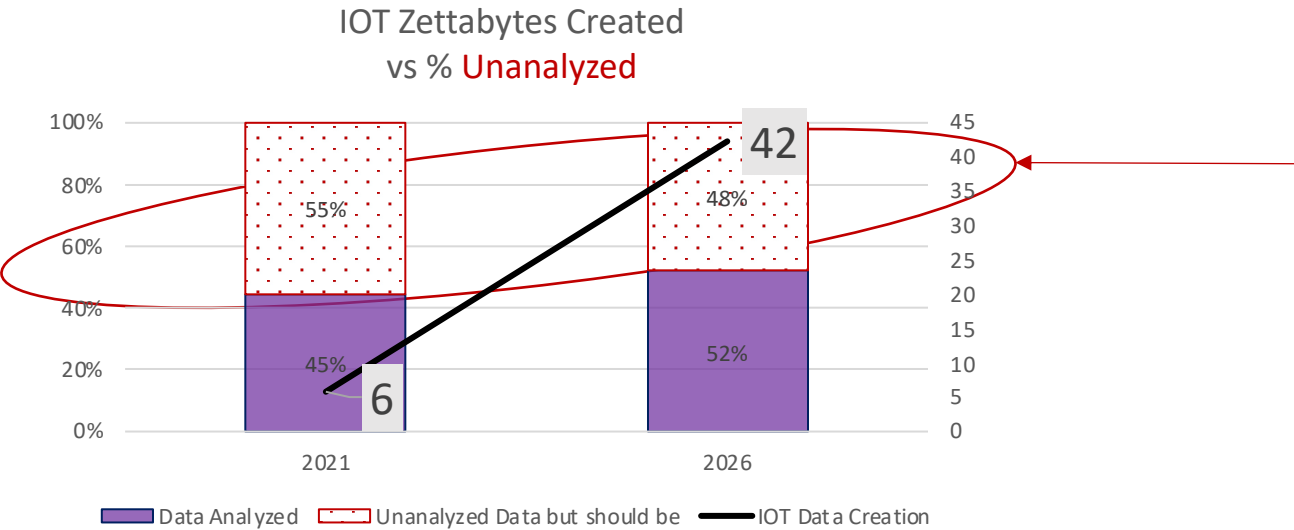


Digital Twins Defined in < 2 Minutes

<https://youtu.be/J-edZjYQors>



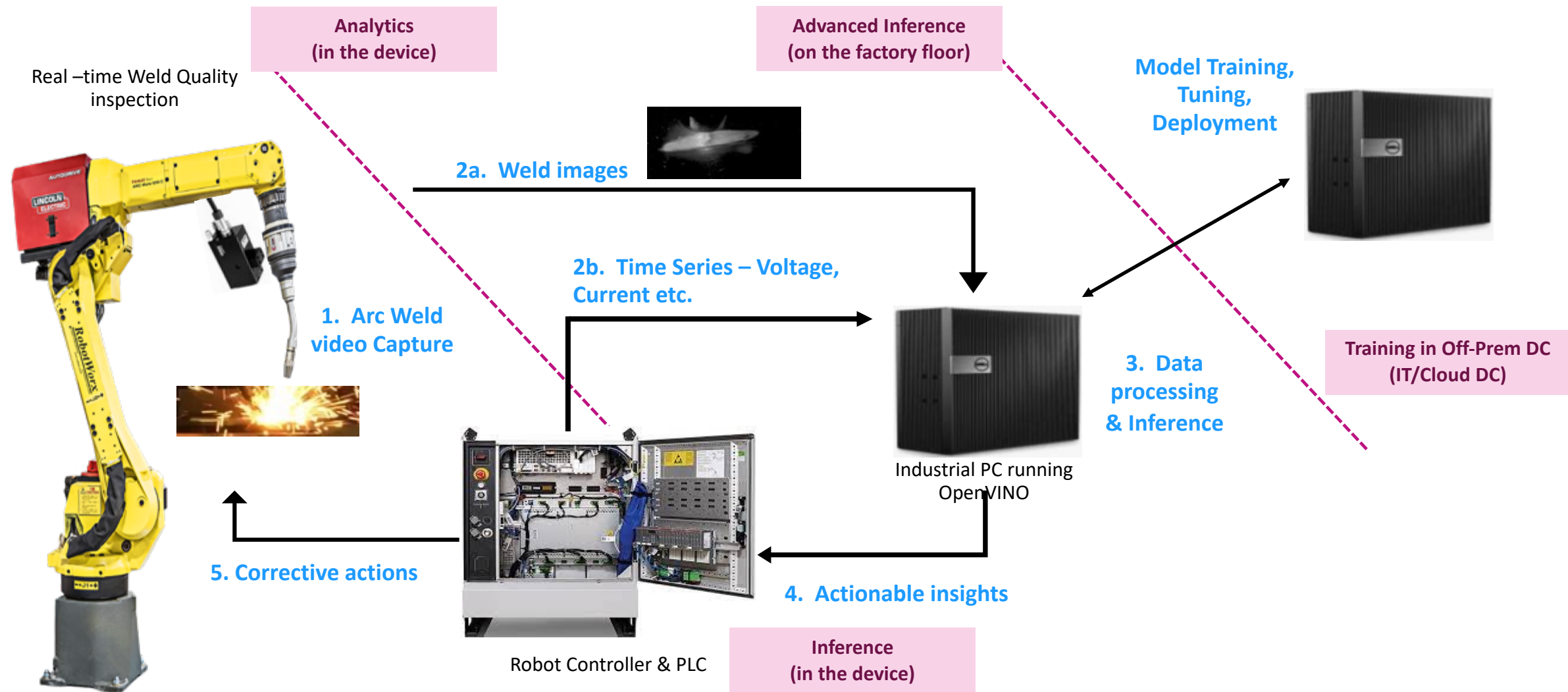
Problem: Incompatible & Unstructured Data is Hard to Unlock



Source: IDC Global Datasphere, Intel Judgment

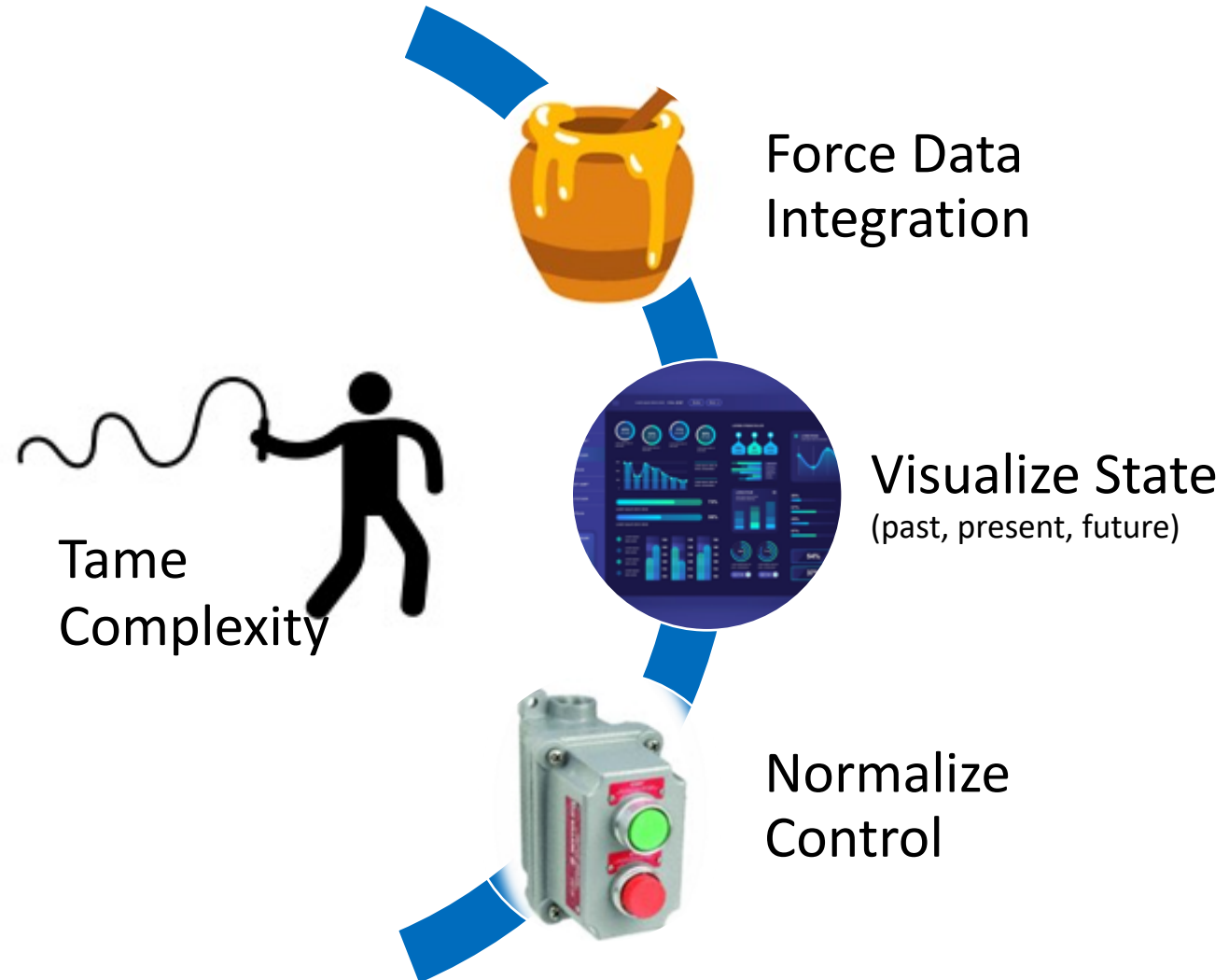
Surely AI Will Save Us?

Big & Little Tech is Responding with AI Everywhere



Why Then Do We Need Digital Twins?

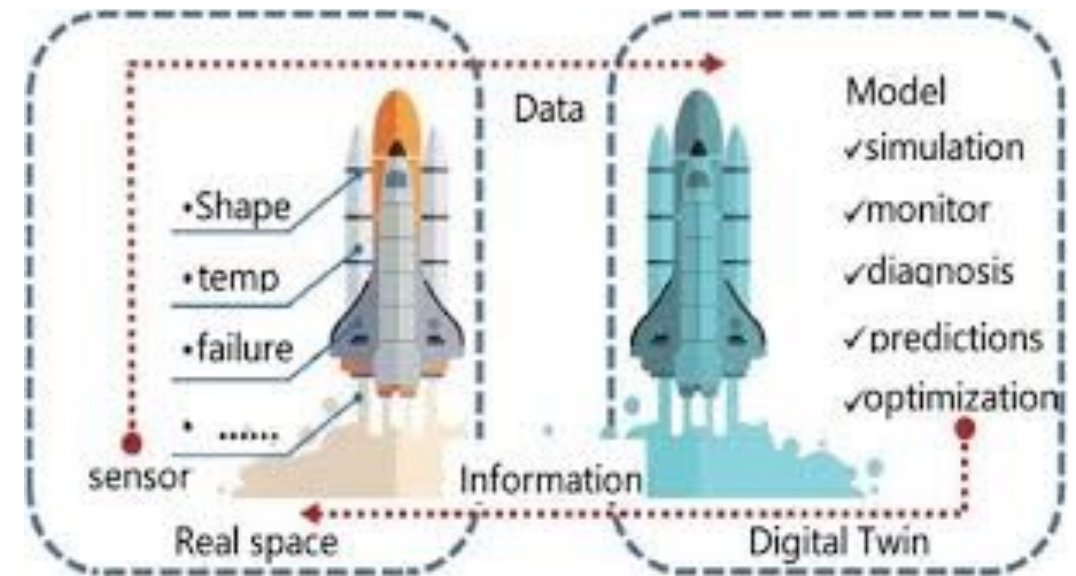
We're Only Human After All!



Digital Twin: Definitions are Plentiful

- A digital twin is a **digital representation of a real-world entity or system**. The implementation of a digital twin is an encapsulated **software object or model that mirrors a unique** physical object, process, organization, person or other abstraction - [Gartner](#)

Physical Twin - Digital Twin form a 1:1 relationship



Different Kinds of DTs

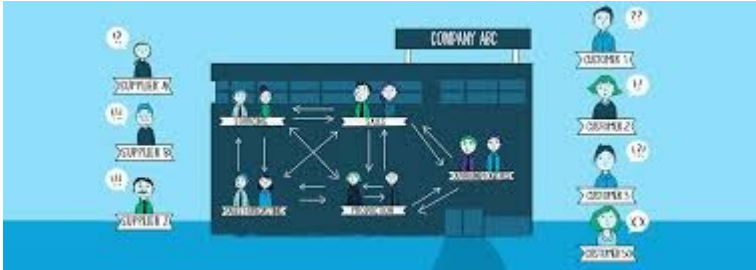


Discrete

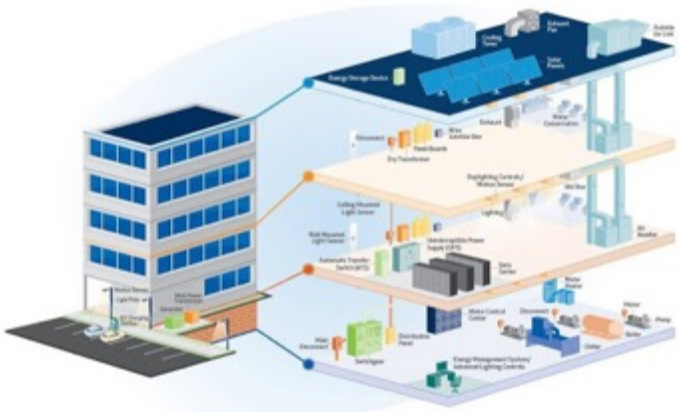
Process



Organizational



Composite

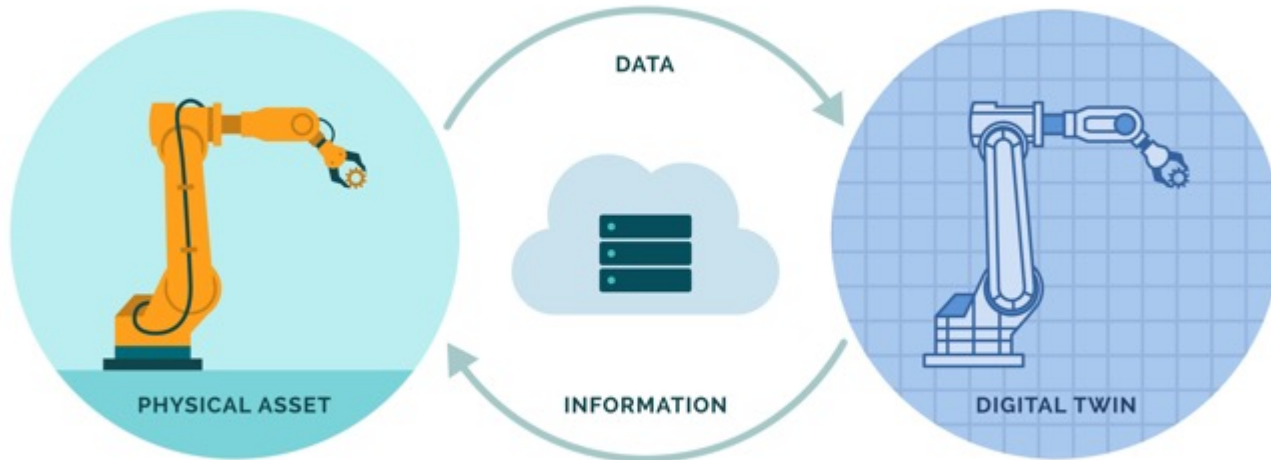


What Do DTs Do?



Ingests Data

- Direct & Interpreted (AI)
- Streaming & Static



Visualizes State

(Past, Present, Future)

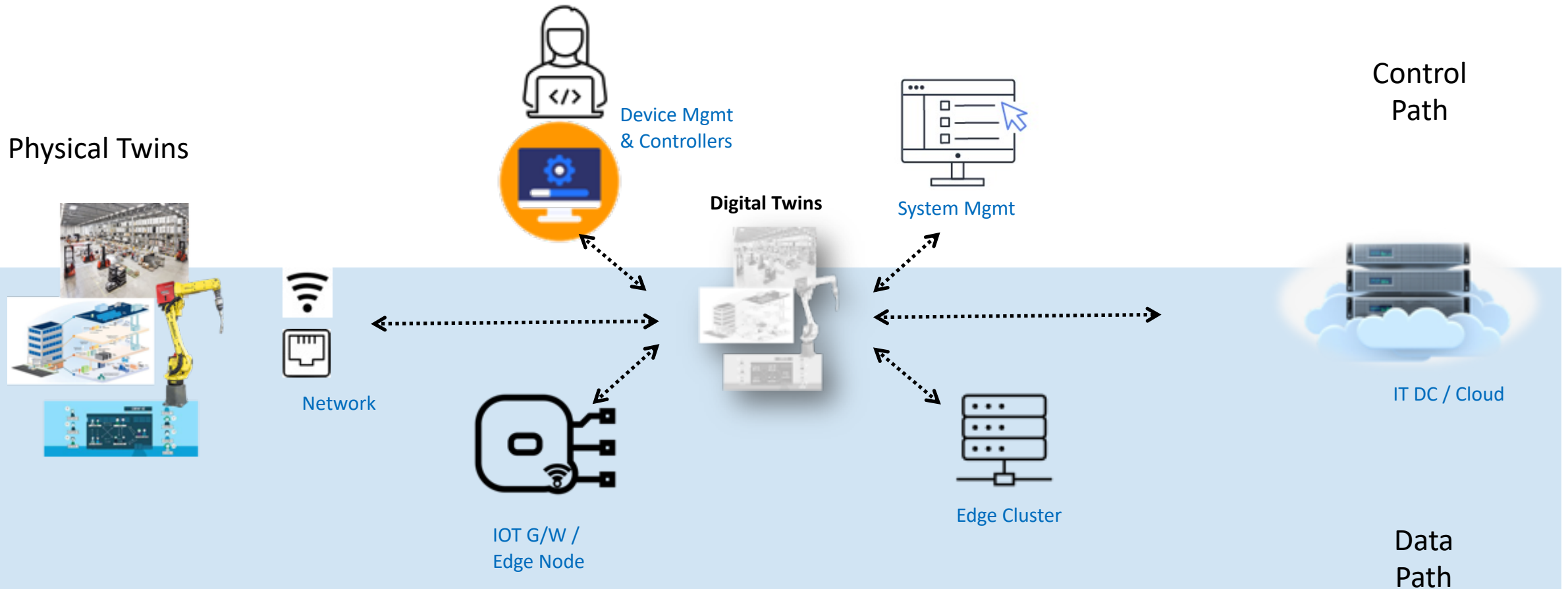
- Dashboard
- Rendered
- Immersive



Normalizes Control (enhances & automates)

- Informs Human
- Translates Policy
- Asserts direct & indirect control

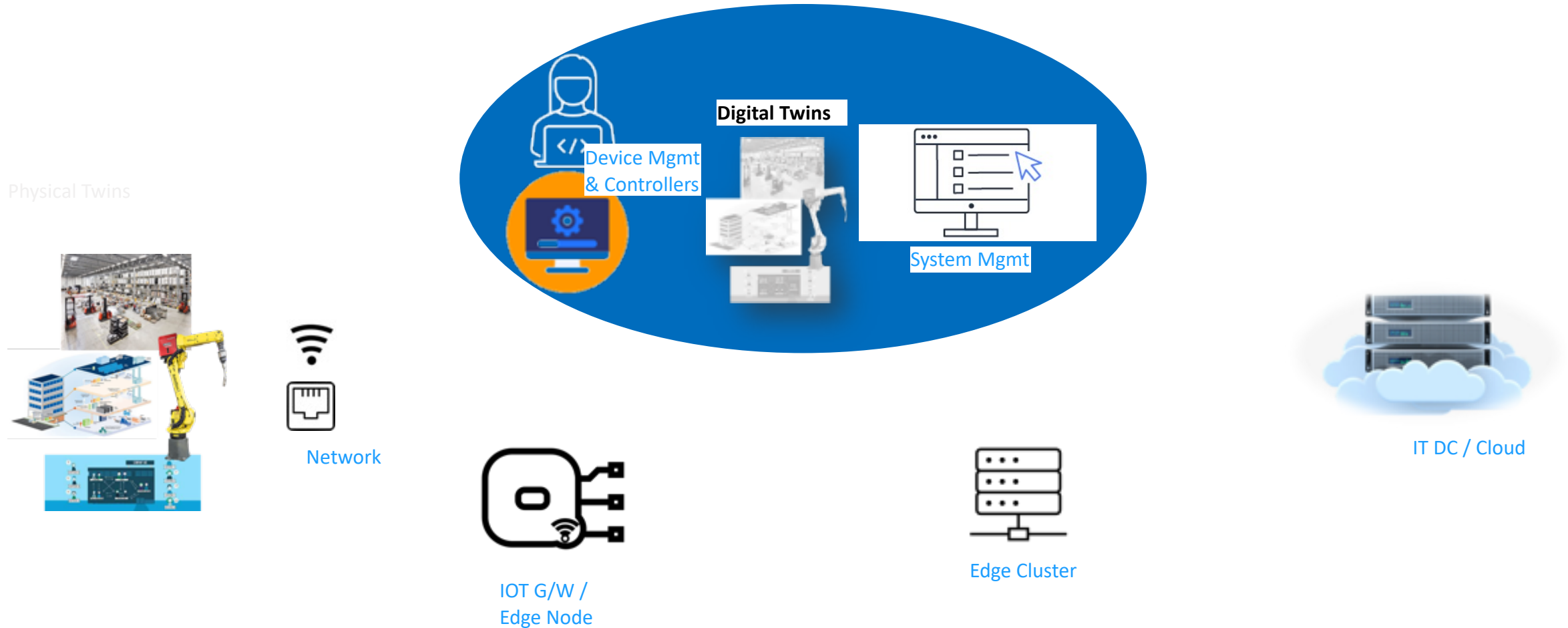
Digital Twins: Consumption and Use Cases



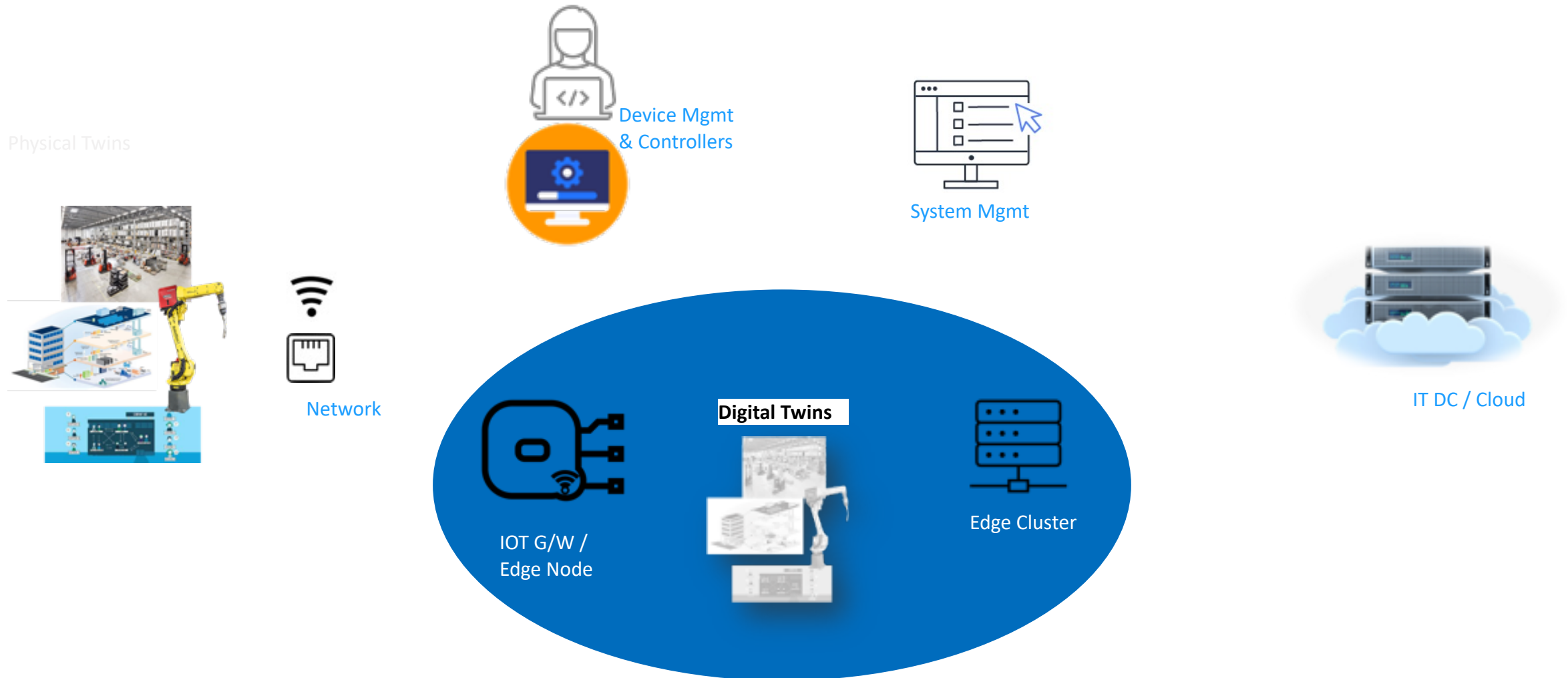
Likely Packaging Combinations

No single approach

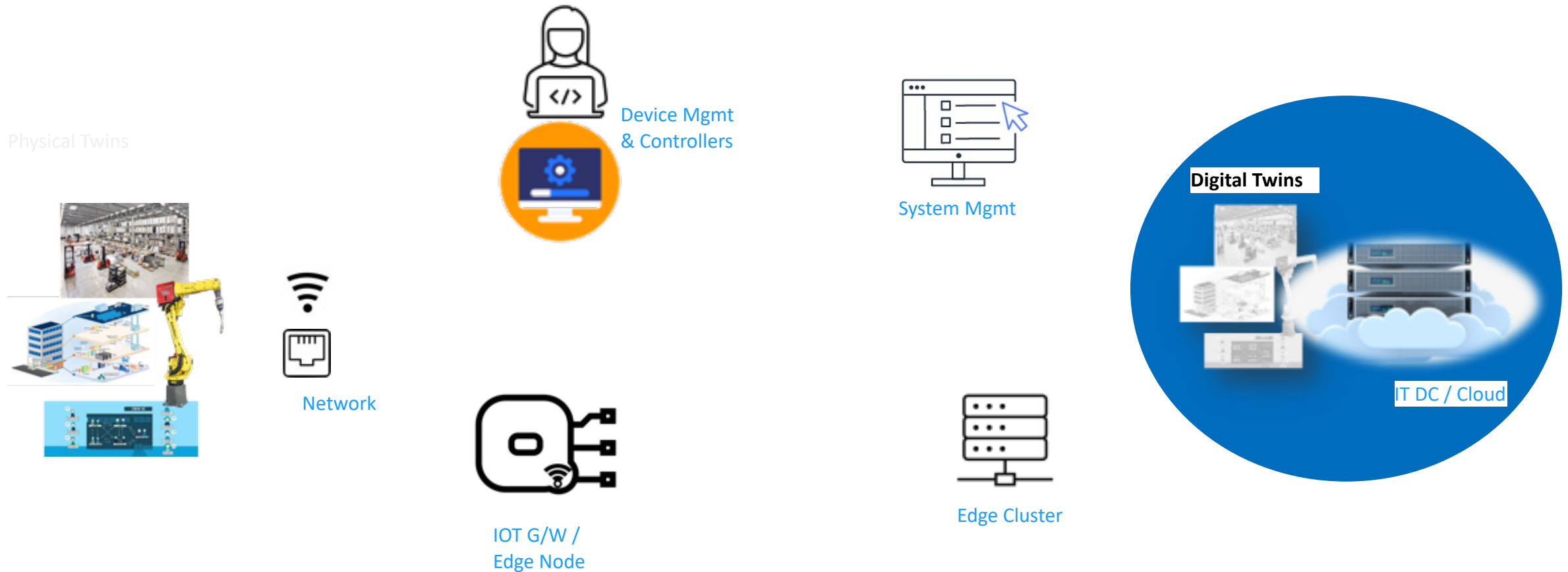
Use Models: Management SW Expansion



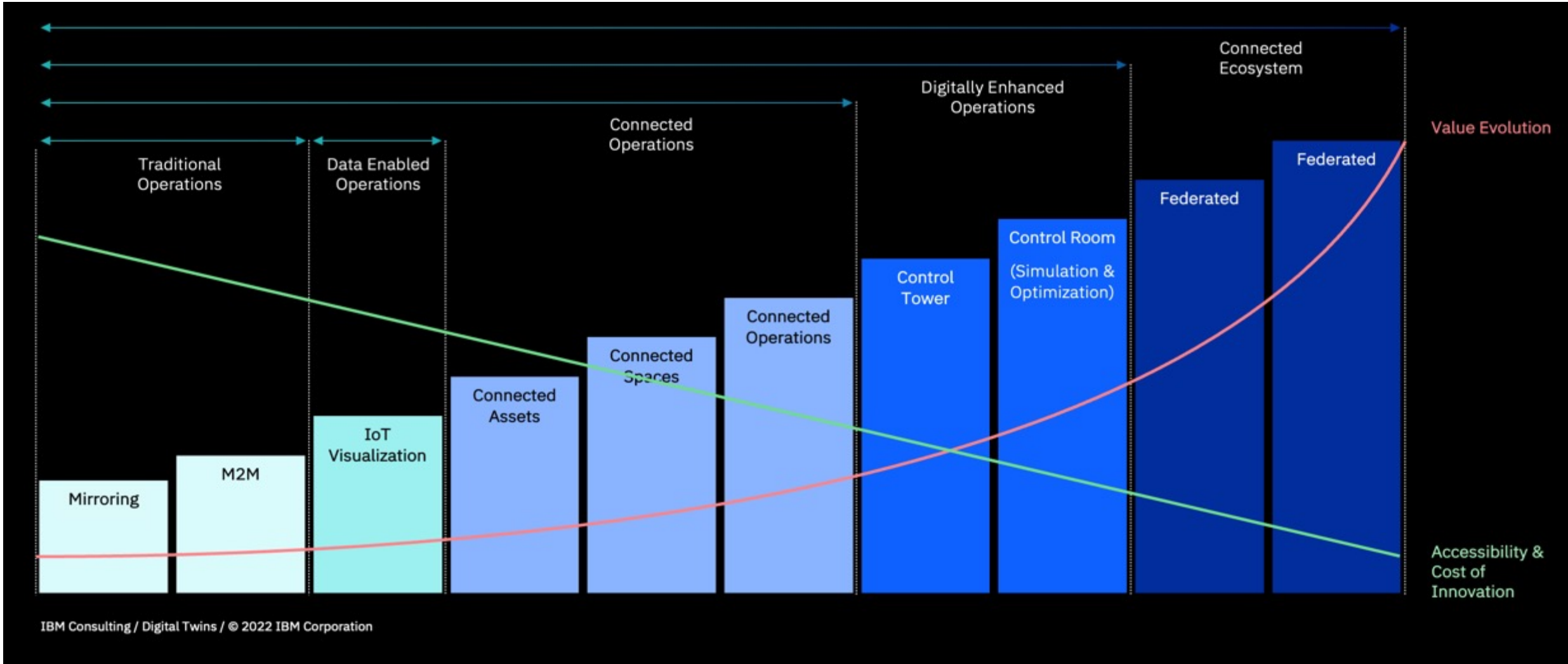
Use Models: Edge Platform Expansion



Use Models: Cloud DTaaS (human time)



Digital Operations is a Journey



Fusing Physical and Digital to Transform Industries

Assemble and Repair with
Augmented Reality



Train and Simulate with
Virtual Reality



Optimise Assets and
Avoid Network Congestion



Improve Asset Life and
Reduce Production Downtime



Streamline Construction and
Reduce Capex



Digitise Asset Inspection and
Reduce Capex



Increase Revenue and
Optimise Maintenance

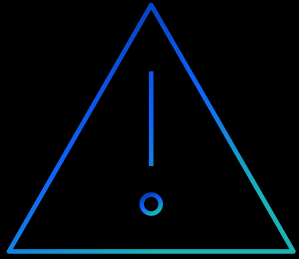


Manage Energy and
Optimise Operations



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Lesson 1: Avoid Proof-of-Concept Purgatory



Avoid Proof-of-Concept Purgatory

Establish a digital vision and deliver value one step at a time with a strategic roadmap of value-based use cases.

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Delayed Value



IT-Centric

IT focused initiatives often delay value because they fail to evaluate the convergence of IT and OT



IoT Tinkering

PoCs consume time and resource energy with limited benefit.



Data First

Data is growing exponentially and will never be “clean”. It costs a significant amount of money to store / cleanse data.



Not Designed to Scale

Proof-of-Concepts not designed to scale.

Rapid Value



Strategy

Prioritize and gain consensus.
Prioritize organizational benefits.
Manage enterprise change.
Extend existing investments.



Value

Implement an MVP to deliver value quickly and magnify benefits at scale.



Focus on the right Data

Leverage AI to find the parameters that matter and leave the rest behind. Unlock machine to machine communication.



Designed to Scale

Outcomes focused benefits that scale regardless of operational variability.

Lesson 2: Start Small and Scale Quickly

IBM Consulting Digital Twin Fast-Start >>>

Overview



Visioning

Exploration, validation and refinement of the client's opportunity



Design

Rapid design workshop focused on bringing the 'Big Idea' to life



Delivery

Build, deliver, deploy MVP



Duration	2 days in person	3 days in person	3-6 months
Activities	– Inspiration Board: Industry & Trends	– Explore personas and empathy mapping	– Detailed design
	– Define a common vision	– Pain points	– Development
	– Ideate and prioritise opportunities	– Golden thread	– Lab and user testing
	– Identify key personas	– High-fidelity design	– Deployment
	– Big Ideas, objectives and key results	– Data requirements	
Outcome	– Data discovery	– High-level business case	
	Clearly articulated opportunity statement for the 'Big Idea'	High-fidelity designs, high level business case and plan for MVP	MVP in operation
	IBM hosted and facilitated	IBM hosted and facilitated	IBM/Client build

Move from Concept to Pixel Perfect Design in Days not Months

Day 1

PAIN POINTS

The facilitators will capture pain points as we go through Exercise 1. These points will be prioritized by importance after they are captured.

- Backlog of issues throughout the day could mean tech can't get to all the planned tasks (happens frequently)
- Sometimes the tech has to go to the field and dig deeper to see details to see issues that cannot be seen at the control panel (piston leak for example)
- Some additional info that cannot be seen in manufacturer's control panel
- May not be someone at the facility that is skilled to fix "all" problems. Eg. York specialists may need to be called. If they are not available that is an issue. (impact is time and cost)
- There are things that will fail that you're not going to have a part for. If you need a part you will have to come back and get it. If you don't have a part it will take a 1-5 days to receive that part.
- There's some info that's not available at all locations. Tech will need data
- Manufacturer's threshold ... the pump values are within the green zone, slightly outside or way outside. Technician cannot see the threshold and this data would be helpful
- Techs do not have access to historical issues/service
- Historical data isn't very accurate or incomplete
- Not creating a work order when they discover a problem and then fix
- Closing out the work order without a solution captured
- No way to predict trends that could affect equipment

PRO TIP: If during breakout sessions you have additional thoughts or questions, add them to this section by tapping the document icon.

Prioritization: Copy and place beside points

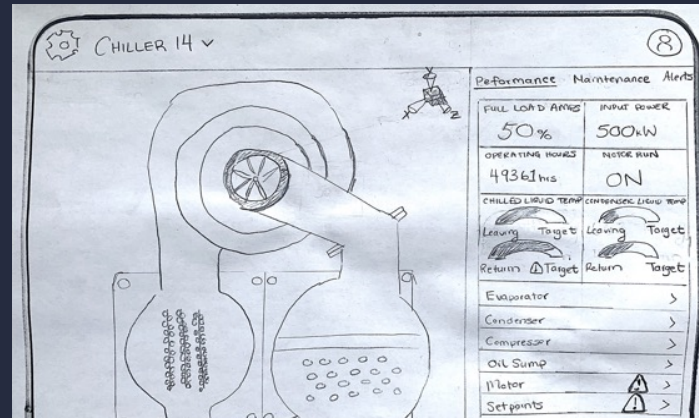
- Multiple touchpoint for gathering data to resolve service issues + time.
- 2D diagrams may not accurately and effectively represent objects that need to be shown in person or in a 3D view.
- IDEA: 3D view - Currently no way for collaborators to discuss in a 3D environment
- Problems finding assets in a room or building

Pain Points & Golden Thread

Align users, technical and business teams to ensure clarity and priority

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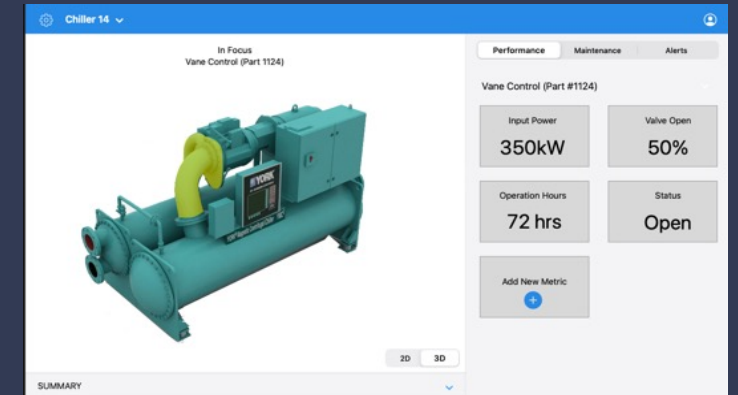
Day 2



Sketches & Low Fidelity

Iterate quickly on navigation structure and key features, while confirming technical viability

Day 3







High Fidelity & Next Steps

Establish user champions, and business and technical teams confident about impact and adoption.

Lesson 3: Successful Transformation at Scale Requires a Cultural Shift

Successful Transformation at Scale requires a cultural shift

			
<p>Build enthusiasm through experiencing the Art of the Possible</p> <p>Imagine a path to Digital Twin value with Enterprise Design Thinking side-by-side with industry experts, demonstrating a wide range of solutions for your users' most pressing pain points.</p>	<p>Learn by Doing (e.g. IBM Garage)</p> <p>Adopt new, agile ways of working and experience the new ideas with cross-functional stakeholders that become change agents that permeate throughout the organization to drive adoption</p>	<p>Introduce New Skills and New Ways of Working</p> <p>Infuse new skills including new cloud, AI, and data science skills to better support programs as technology changes the way roles are executed across the enterprise</p>	<p>Break down traditional enterprise silos</p> <p>Engage cross-functional teams of maintenance, operations, reliability and IT experts to develop a vision for strategic transformation and ongoing governance for change to ensure a more holistic, broader, and interconnected approach.</p>

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Q & A

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Thank You!