

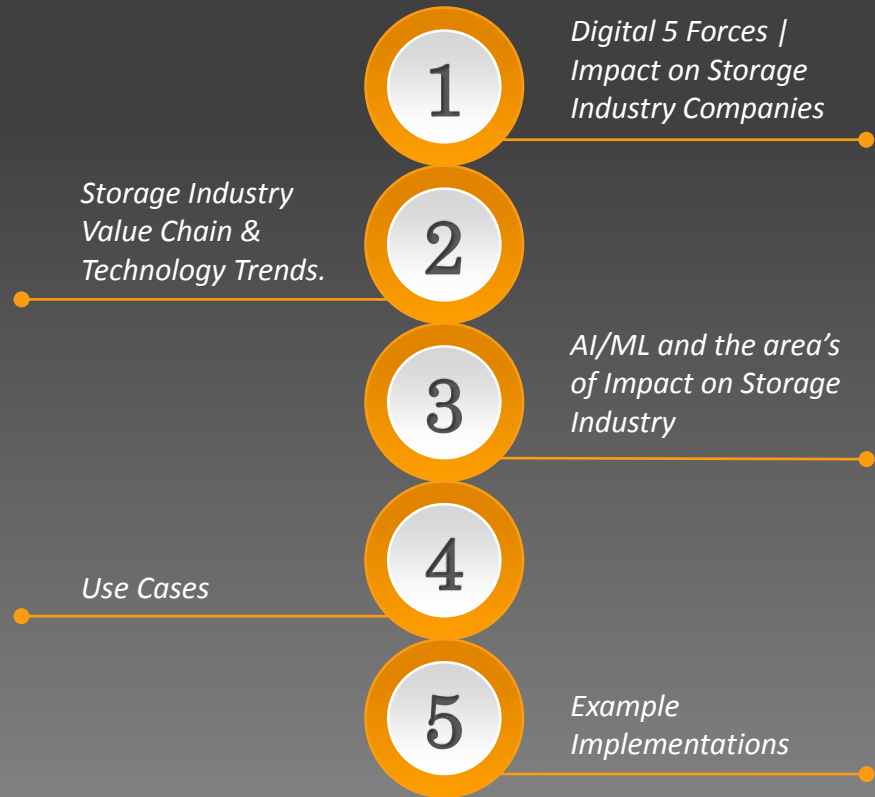
# Next Phase of Evolution in Storage Industry: Impact of Machine Learning

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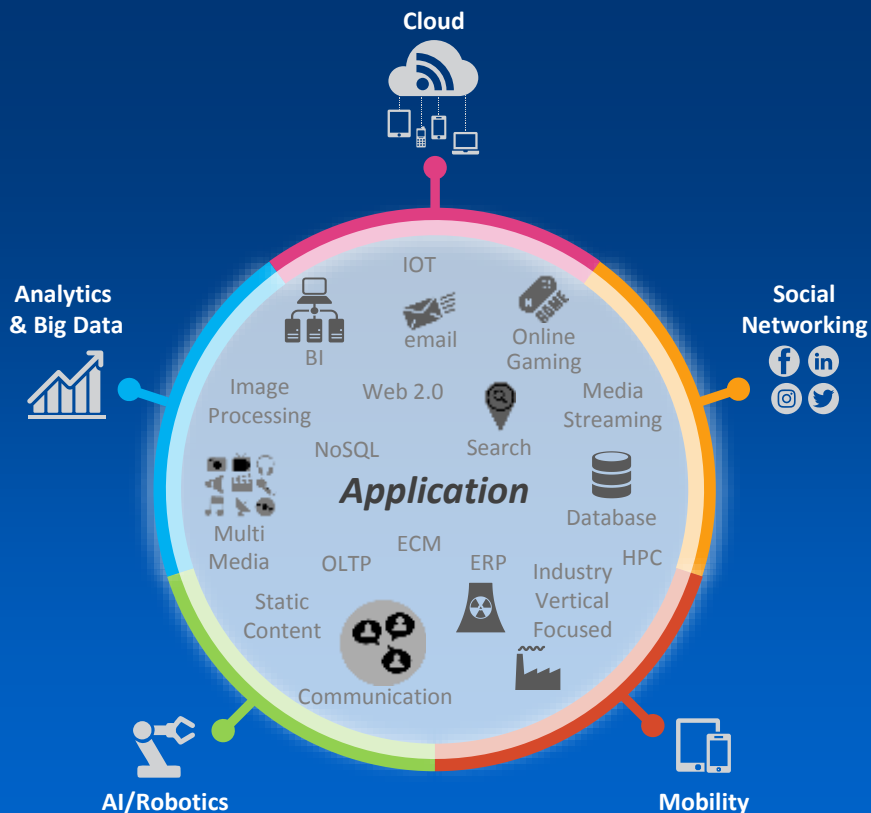


30 May 2017

# Agenda



# Digital 5 Forces | Impact on Storage Industry



## Business Models

- Pay as you grow cloud storage based models



## Products and Services

- Prescriptive analytics-based issue identification and auto-resolution
- Next Gen Products: HyperScalers, Hyper Convergence, AFA, Cloud Storage



## Customer Segments

- Movement from only B2B to B2B and B2C

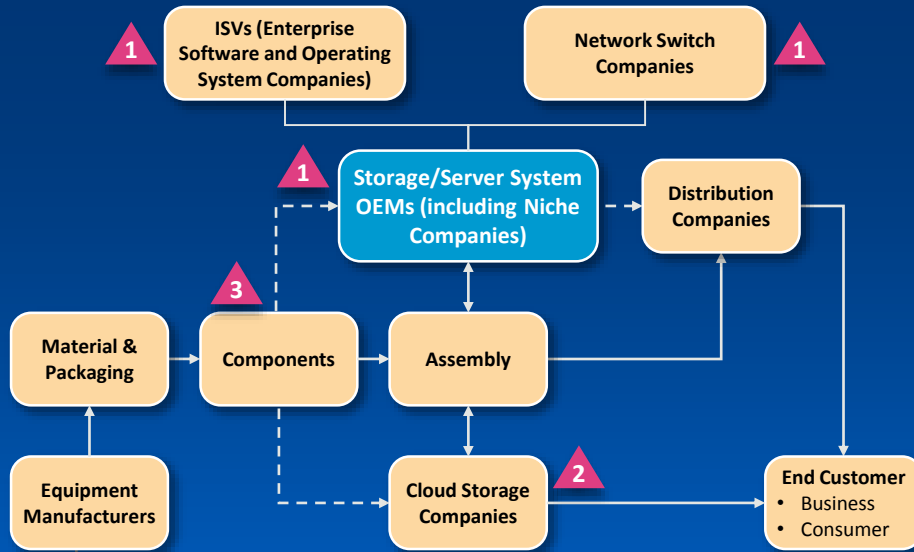


## Partner Network

- Cloud Storage through partners
- Mobility connect

*Digital 5 forces impacting multiple dimensions of the Storage Industry Companies*

# Storage Industry Value Chain and Storage Technology Trends



1 “Increased Collaboration” - ISVs, Switch and Storage OEMs

2 “Increased competition” - Cloud Storage Companies

3 “Consolidation” - SSD/HDD Companies

4 “Emergence” Niche Technology



## Hyper Converged Infrastructure

- Delivering through simplicity



## Cloud Storage

- Operational costs of maintaining high-growth internal storage infrastructures



## Flash Storage (Hybrid Flash Array/All Flash Array)

- New interfaces - NVMe



## Software Defined Data Center

- Simpler, intuitive and intelligent Data Center Management



## Artificial Intelligence / Machine Learning

- Self-service infrastructure
- active cognition and analytics-based automation

# AI/ML and the area's of Impact on Storage Industry

## Artificial Intelligence

Robotics

Sensory Perception

Natural Language Processing

Machine Learning

Speech Recognition

Image Analysis

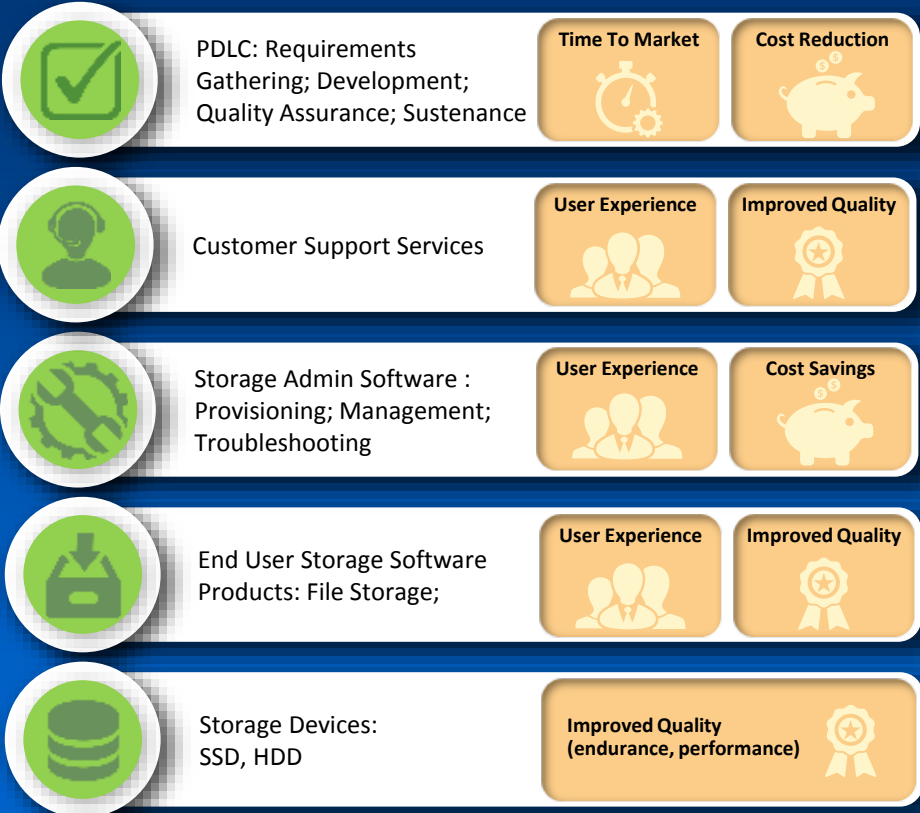
Natural Language Generation

Deep Learning

Knowledge Engineering

Cognition

## Impact on Storage



# Use Cases: Data Center Storage Software

## Machine Learning

- Cloud Storage Management
- Data Protection
- Storage Monitoring & Management
- Storage Analytics
- Customer Support Software
- Performance Management
- System Health Monitoring
- Storage Software Platform

## Executing Task

- Provision
- Monitoring
- Manage
- Issue Identification
- Issue Resolution
- Optimization
- Demand Prediction

## Learning by experience

### Current Stage

- Automated Update
- Manual Analysis
- Manual Performance Tuning  
Automated Data Storage Optimization
- Proactive Management
- 1 Admin per 4 Pb/500 Servers

## Improving Performance

### Future Stage

- Intelligent Proactive Error detection and Update
- Automated Root Cause Analysis & Corrective Action
- Intelligent Performance Tuning  
Intelligent Data Storage Optimization
- Self Managed Data Center
  - Customer Support
  - Storage Management Software
- 1 Admin per 20 Pb/10,000 Servers

# Use Cases: Product Development Phases

## DevOps - Infrastructure Provisioning

- Manual triaging for provisioning of Cloud Software
- Identify potential challenges (Cloud)

## Deployment - Cloud Storage Software

- Automated triaging of Cloud Software and automated resolution.
- Identify potential challenges proactively

## Build Process/Source code integration:

- Issue identification and pull back

## Integrate, Build, Review & Feedback

- Issue Identification, pull back and RCA (ML – Classification)

## Root Cause Analysis, Report Logging:

- Manual Triaging
- Test Data Set/Case Creation

## Test

- Automated Triaging and Root Cause Analysis identification (ML – Classification)
- Creation of Test Data Sets and Test Cases

- Identify potential codes based on knowledge base and apply
- Understanding the code base (acquisitions)

## Develop

- Recommend reusable code repositories (Internal and Open Source libraries)
- Improve documentation to enhance productivity (data model + documentation)
- Propose improvement to code quality

## Capturing Product Requirements:

- Understand and write the requirements.

## Initiate Project & Define Requirements

- Capture systems requirements through spoken communication and converting it into PRD (Chatbots + NLP)

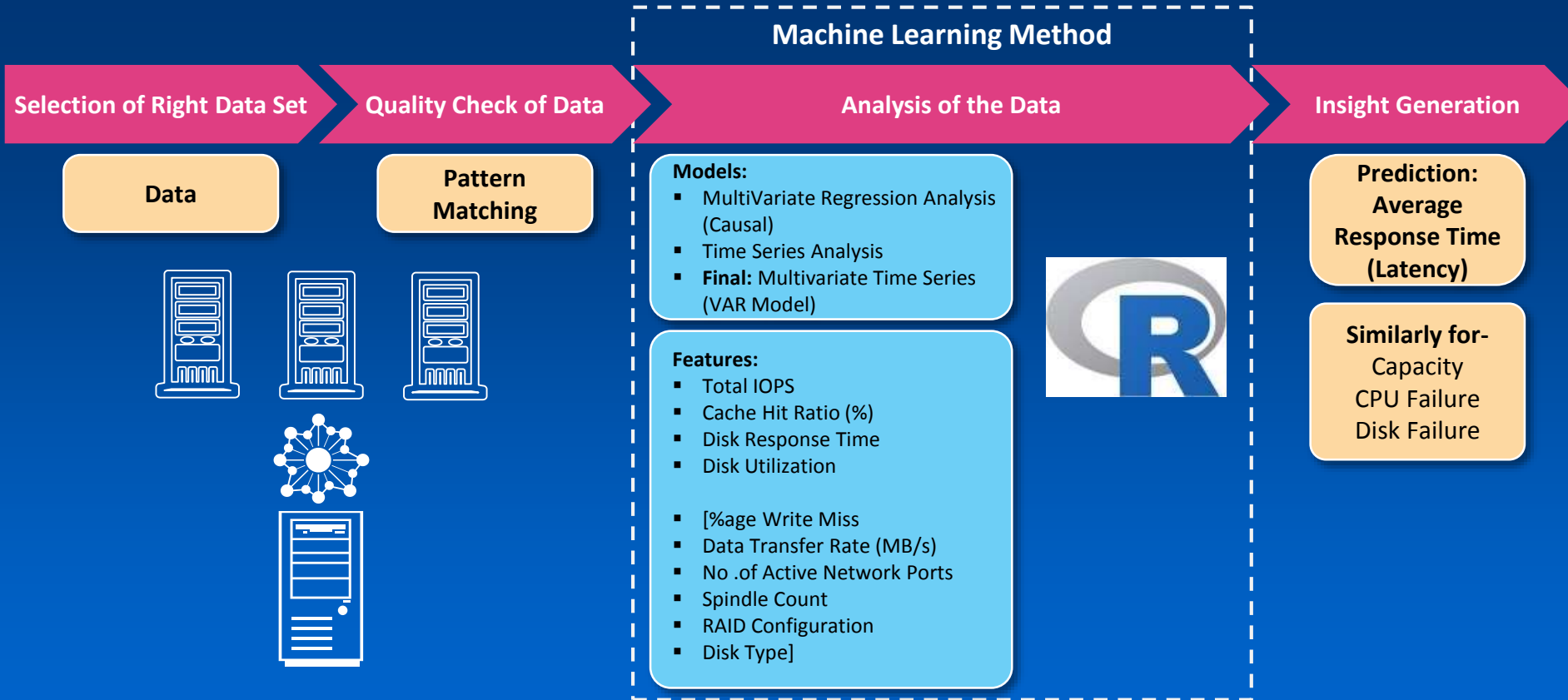
**A** Simple

**B** Medium

**C** Little Tough

**D** Tough

# Example 1: Storage Performance





# Example 2: Prediction of Database Response Time



## Business Problem

To predict the database response time and facing challenges as below

- To create predictive models which predict DB response time.
- To predict 1-hour-later SLA violation of DB response time with 90% of recall and 70% of precision.
- The predictive models predict the Probabilistic distribution of DB response time at the time of 1hour later.



## Solution

- Creation of Lab environment to load on DB and measurement of various parameters for model building
- Predictive models to:
  - Predict number of queries on the DB after 1 hour
  - DB response time after 1 hour
- To identify load on the system after 1 hour and corrective action planning
- Techniques - Unobserved component models and Poisson Regression



## Benefits

- All models are having Mean Absolute Percentage Error (MAPE) less than 5%
- Precision & recall rate for 1 hour later prediction was 60% and 45% respectively.

Thank You