

A decorative graphic consisting of multiple parallel, wavy lines in various colors including purple, blue, orange, and yellow, flowing from the left side of the slide towards the right, creating a sense of movement and data flow.

**Matching security to data threats -  
more can be better, but less is bad**

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# Agenda

- What are the threats to data
- How much of it needs to be secured
- Where do these threats come from
- Where is data accessed from
- What solutions are there today

# Threats to structured data

- Raw structured data is typically not very useful without the application schema and all the tables
  - ◆ Many databases provide column level encryption for critical data
- Reports and extracts can usually be saved externally
  - ◆ Local storage, USB devices
    - › Email, dropbox, Fax
- Some applications provide access control, local save prevention, etc.
  - ◆ But not all
- Once extracted, the data is essentially now file data

# Threats to unstructured data (files)

## ➤ Physical removal

- ◆ Repair of drive arrays
  - › Annualized Failure Rates of 8.6% for 3yr old drives (1.7% new drives)^
    - For 1000 drives = 17 failures 1<sup>st</sup> year, 86 failures 3<sup>rd</sup> year
- ◆ Loss or theft of hardware
  - › Laptops
  - › Servers (outside the main datacenter)

## ➤ Copying and subsequent misuse

- ◆ Backups, Archives, DR sites
  - › Unattended sites give plenty of opportunity for misuse
- ◆ USB devices, paper copies, home backups, mobile backups
- ◆ Email, DropBox, Fax, etc.

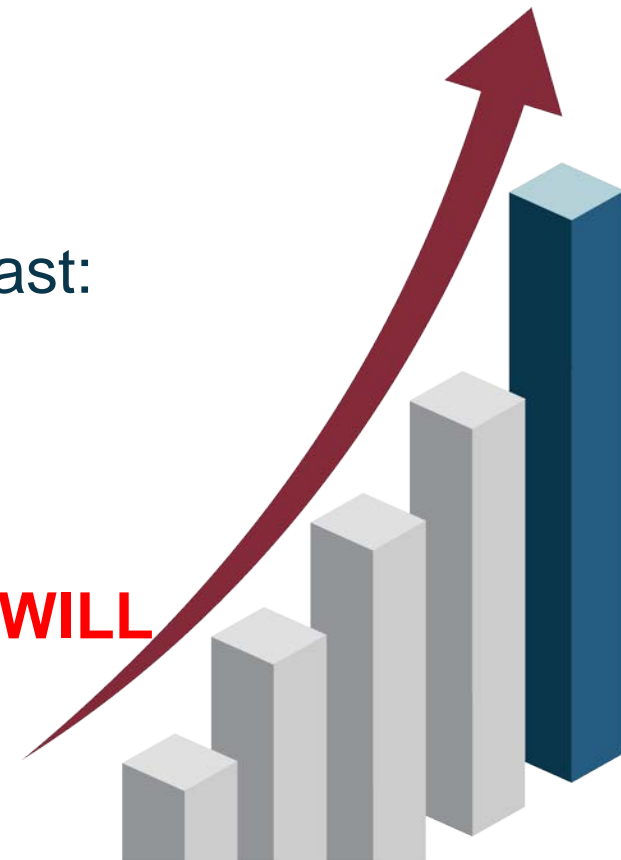
^Google 2007 study

# Threats to unstructured data (files)

- **Unauthorized access by Users**
  - ◆ Simply browsing to places they should not be able to access
- **Criminal access by Users**
  - ◆ Targeted at specific data
- **Unauthorized/criminal access by System Admins**
  - ◆ Who need to have access for operational reasons
    - › Backups, replication, etc.
- **File Sharing**
  - ◆ Can allow simple access to vast quantities of files
- **The sheer size and growth of files**

# Unstructured data growth

- File-based storage (NAS) is exploding YoY:
  - IDC: 28%
  - Gartner: 36%
  - NetApp & EMC: ~30%
- Ethernet-attached storage growing fast:
  - iSCSI/NAS: 50% using it by 2014 (Gartner)
  - 27% in 2012
  - Using existing network architectures
- Problem is not going to go away—it **WILL** get worse



# What data needs to be secured

- Typically there are four categories of file data that need to be secured:
  - ◆ Classified Information
    - › Governmental, Military, Intelligence - strict hierarchical schemes, etc.
  - ◆ Regulatory Compliance
    - › Current: HIPAA, PCI, PII, etc. – binary – no shades of gray
    - › Future ?: GDPR (General Data Protection Regulation), Right to be Forgotten
  - ◆ Confidential information
    - › Intellectual property
    - › Proprietary information
    - › Competitive data, etc.
  - ◆ Anything else for any other reason
    - › Whenever there is a need, whatever it is, good or bad!



# Does it ALL have to be secured

- ◆ It depends on a number of factors:
  - ◆ Identification
    - › Do you know where ALL your critical data may reside
  - ◆ Relevance
    - › Is it possible to segregate relevant from irrelevant
    - › Can you be sure you can identify ALL the relevant data
  - ◆ Quantity of data
    - › Column level encryption
    - › Tokenization / Obfuscation
    - › Deduplication, Compression before securing
  - ◆ Impact of revelation, loss, or misuse
    - › Can you afford the immediate cost
      - Monetary penalties, business restrictions
    - › Can you afford the longer term cost of loss of reputation

# Where do the threats come from

## ➤ From outsiders

- ◆ Where the most money is spent by IT (~12% storage budget)

## ➤ From Insiders

- ◆ System Admins
  - > 82% according to FBI
  - > Human Engineering

# Perimeter security is ineffective

- ◆ Perimeter defenses are ineffective today according to security researchers

- ◆ 31%

have

Show of hands:

Has your organization  
ever experienced a data  
breach?

been

industry

- ◆ 59% said that if a perimeter breach occurred, high value data would not be safe
- ◆ 66% believe they will suffer a breach within the next 3 years

# Why data security is needed

- 95% continue to invest in and employ the same data security strategies (Network perimeter security)
- 35% state they know their security investments are being deployed to the wrong technologies
- 20% would not trust their own personal data to their own networks

## So what does all this mean?

- We have to accept that breaches WILL happen and once they do, the only protection is to secure the data itself
- **The new perimeter is the data itself – we must Secure the Data**

# Where do the threats come from

- From outsiders
  - ◆ Where the most money is spent by IT
    - > Not effective
- From Insiders
  - ◆ System Admins
    - > 82% of all breaches according to FBI
  - ◆ Corrupt or idealistic employees
- Do you remember when ...

# ... Snowdon was just a mountain in Wales



# Where is file data accessed from

## ➤ In main datacenter(s)

- ◆ Application server
- ◆ NAS/File system or shared
- ◆ User
- ◆ Backup disk
- ◆ Archive disk
- ◆ Virtual
  - Clone
  - Snapshot

Quick Show of Hands:

How many of you know the location of EVERY clone or snapshot of your VMs?

## ➤ Managed from Cloud

- ◆ Cloud (Public, Private, Hybrid)
  - No different than backups and archives

# Where is file data accessed from

## ➤ Distributed locations, remote offices

- ◆ App server
  - ◆ NAS server
  - ◆ User desktop
- } Computer-local file system or remote file system in main datacenter over VPN
- ◆ Backup device – local/remote tape or disk, external drives
  - ◆ Virtual Machines – when not running
    - Clones, snapshots



# Where is file data accessed from

## ➤ Mobile – two types

- ◆ User mobile device – local file system
  - > Support for local apps may not be possible
  - > USB drive support
- ◆ Enterprise

### Quick Show of Hands:

How many of you  
make backups of your  
company data at home  
or on USB?

- Mobile data is often downloaded down
- Mobile data is often rarely secured
- ◆ Home backups, cloud backups, USB sticks, smartphones

## ➤ With BYOD, this problem goes exponential!

More can be better, but less is bad

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# What threats exist against file data

Assuming that all critical file data is actually encrypted:

- Distributing to remote locations can expose centralized keys
- Distributing to mobile devices can expose data as well as keys
- Database reports and extracts
  - ◆ Written to desktops, mobile devices, removable storage, etc.
  - ◆ Data leakage when further distributed via email, etc.
- Data exposure to unauthenticated people
- System administrators posing as authenticated users
  - ◆ **80%+ of all actual breaches are internal**

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# What threats exist against file data

## ➤ From Dark Reading (June 2013):

- ◆ In a survey conducted by Avecto at the recent Infosecurity Europe conference, **41** percent of security professionals rated malicious insiders **as their chief worry**.
- ◆ More than **30** percent of respondents said they have no policy in place for managing administrator access.
- ◆ The most common threat comes from employees who download and install unauthorized software, without understanding the potential risks associated with their actions.

# Distributed File Data – remote access

- File data in a central datacenter can be accessed remotely with a high level of security and auditability
  - ◆ VPNs, Two Factor Authentication, etc.
- Centralized access results in good access control, policy enforcement, auditing and reporting
  - ◆ Alerting essential for real time response and prevention
  - ◆ Auditing and reporting essential for post mortem investigations and compliance evaluation
- End points can be authenticated in real-time
  - ◆ Varying levels of authentication depending on user, platform, location, information accessed ,etc

# Distributed File Data - inbound

- Moving or copying file data from remote sites to datacenters can be managed with careful planning
  - ◆ Daily replication/copy to HQ over secure tunnels
  - ◆ Backups to HQ over secure tunnels
- File data can be re-encrypted as it arrives
  - ◆ Depending on policy, etc.
  - ◆ Key versioning and tracking necessary

# Distributed File Data – outbound

- ◆ Moving or copying file data from a datacenter to a distributed or remote location is problematic
  - ◆ Cannot use same encryption key as primary file data
    - › File data usually encrypted on a per-share or per-folder basis rather than per-file
    - › In any case, file must be duplicated and encrypted with a different key before sending
    - › Means the key management system must track multiple keys per file (like versioning) to support secure destruction
  - ◆ Once file data is remote, access and auditability is a problem
    - › Key exchange with remote location exposes key
    - › Any offline access to the file bypasses real-time authentication
  - ◆ Detecting file data changes when file is returned to datacenter
    - › Results in multiple copies of file data

# Mobile File Data – even more problematic

- Moving or copying file data from a datacenter to a mobile device is even more problematic:
  - ◆ Loss of mobile device
    - › Can be mitigated with FDE (Self Encrypting Drives)
  - ◆ No control over who, when or where data is accessed
    - › Only if online authentication is mandatory (not possible in many situations)
  - ◆ Pre-upload is normally required
    - › Copy files onto device before leaving for business trip
    - › Means keys must also be pre-loaded
  - ◆ Duplication of file data to same or alternate mobile devices
    - › Including keys
  - ◆ Saving of cleartext file data to removable devices

# Conclusions

- We need to accept that network perimeter breaches WILL happen – the new perimeter is the data itself
- Different file data categories need different protection schemes – sometimes there is overlap
- An insider is your biggest threat for large data breaches (but you must also protect against intrusion)
- Mobile devices pose the biggest management challenges
- A centralized reporting and auditing capability is important
- A centralized alerting capability is essential
- File encryption alone cannot succeed without fully integrated authentication, access control, and Enterprise Key Management
- **We must Secure the Data as well as the networks**



# Thank You

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# Attribution & Feedback

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